

Last updated: February 20, 2026

Welcome, and thank you for your interest in the Society for Clinical Research Sites (“SCRS”, “we,” or “us”) and our websites at mySCRS.org (the “Sites”), as well as all related websites (including sitesolutionsummit.com and other Summit websites), or on any location which a link to this privacy policy (“Policy”) is displayed (collectively, together with the Sites, the “Service”).

This Policy describes the information that we gather from you, how we use and disclose such information..

This Policy applies to all users, visitors, or others who use and access the Sites or Service (collectively, “you” or “Users”).

Supplemental Privacy Notice for U.S. Residents: If you are a resident of certain states in the United States, including California, Colorado, Connecticut, Delaware, Iowa, Maryland, Minnesota, Montana, Nebraska, New Hampshire, New Jersey, Oregon, Tennessee, Texas, Utah, and Virginia, this Policy also incorporates our Supplemental Privacy Notice for US Residents, which includes additional information required to be provided under certain applicable state laws.

By accessing our Site or using any of our Services, you acknowledge that your information will be handled as described in this Privacy Policy.

The information we collect on the Service and the sources of the information:

Depending on the context of your interaction with us, we may collect the following information:

- **Information you provide to us.** When you visit our Sites or use the Service, you may provide and we may collect what is generally called “personally identifiable information”, or “personal information,” which is information that specifically identifies an individual. Examples of personal information include name, email address, mailing address, mobile phone number, and credit card or other billing information, date of birth, geographic area. You may provide us with personal information in various ways on the Service. For example, you provide us with personal information when you register as a member, register for an event, webinar or meeting, create or modify your profile, download a white paper, participate in a survey, request support, communicate with us via third-party social media sites, interact with other Users of the Service through communication or messaging features, or send us service-related requests

Information collected by Cookies and Other Tracking Technologies, “Cookies”

Information. We and our third-party partners use cookies, pixels, and similar technologies to automatically collect information about you and your use of our websites. We use these technologies to better understand and improve your experience on our websites and for advertising purposes. We may combine the information we collect through cookies and similar technologies with other information we collect about you, and our third-party partners may do so on our or their own behalf.

- **Cookies.** Cookies are small data files that are served by our platform and stored on your browser or device. Each cookie contains a unique identifier that allows the domain that set the cookie to recognize your browser and remember specific information about your

visit, such as preferences or actions taken during a session. Our site uses cookies dropped by us or third parties for a variety of purposes. Certain cookies are necessary for the website to operate properly, others allow us to analyze usage patterns, measure performance, improve the functionality of our website, and personalize the website to improve users' experience and for targeted advertising purposes. Cookies may expire at the end of your browsing session, or they may be stored on your browser ready for the next time you visit the website. You can prevent the setting of cookies by adjusting the settings on your browser (see your browser "Help" section for how to do this). Please note that certain features of our website may not function as intended if you disable or delete cookies.

- **Pixels and similar technologies.** Pixels (also known as clear GIFs, web beacons, or tags) are small pieces of code embedded in web pages or emails that perform functions similar to cookies. Unlike cookies, which are stored on a user's browser or device, pixels load when a webpage is visited or an email is opened. We and our third-party partners may use pixels on the website to understand how users navigate the website, measure engagement with website content and email communications, compile aggregate statistics about website usage, and improve the performance and effectiveness of the website. Pixels may collect information such as the IP address of the device used to access the website, browser type, operating system, device identifiers, the URL of the page visited, the time and duration of the visit, approximate geographic location derived from IP address, the identification number of any cookie previously set by the same server, browsing and clickstream data, search or navigation history within the website, and information entered into web forms on the website, as well as information about interactions with our emails, including whether an email was opened, any links were clicked, or the email forwarded.
- **Session replay technologies.** We may use session replay technologies to monitor and record your interactions with our website for purposes described in this Privacy Policy, including to diagnose errors and to otherwise improve our website.
- **Analytics.** We may use third party analytics tools, such as Google Analytics, that collect information through cookies and pixels to help us better understand how users interact with our website, measure performance, and improve website content and functionality. You can learn about [how Google Analytics uses data](#) and [how to opt out of Google Analytics](#).
- **Advertising.** In certain instances, we may set cookies and similar technologies provided by third-party partners to collect information regarding your activities on our website (for example, your IP address, location, page(s) visited, time of day, and videos you watch) for advertising purposes. We may also share information with our third-party advertising partners so that we and they can tailor advertisements to you on and off our website.

These advertising partners may use this information (and similar information collected from other websites or applications) for purposes of delivering targeted advertisements, special offers, and promotional materials to you when you visit unaffiliated websites or applications within their networks. This practice is commonly referred to as “interest-based advertising” or “online behavioral advertising.” You may be able to opt-out of interest-based advertising from third-party advertising partners that participate in certain industry groups by visiting: [Digital Advertising Alliance](#) or [Network Advertising Initiative](#).

- **Information from Other Sources.** We may obtain information, including personal information, from third parties and sources other than the Service, such as our partners, advertisers, publicly available information and integrated Services. If we combine or associate information from other sources with personal information that we collect through the Service, we will treat the combined information as personal information in accordance with this Policy.

We do not knowingly collect, maintain, disclose or otherwise process personal information about minors below the age of 16.

How we use the information we collect. We use information we collect on the Service in a variety of ways in providing the Service and operating our business, including the following:

- We use the information that we collect on the Service to operate, maintain, enhance and provide all features of the Service and membership, to provide services and information that you request, to respond to comments and questions and otherwise to provide support to Users.
- We use the information that we collect on the Service to understand and analyze the usage trends and preferences of our Users, to improve the Service, and to develop new products, services, feature, and functionality.
- We may use your email address or other information we collect on the Service: (i) to contact you for administrative purposes such as customer service; or (ii) to send communications, including updates on promotions and events, relating to products and services offered by us.
- We may use “cookies” information and “automatically collected” information we collect on the Service to: (i) personalize our Services, such as remembering your information so that you will not have to re-enter it during your visit or the next time you visit the Service; and (ii) monitor aggregate site usage metrics such as total number of visitors and pages viewed.
- We may use your information as may be described in a notice to you at the time the information is collected, or in any other manner to which you consent.
- We may use your information to investigate and prevent fraudulent transactions, unauthorized access to the SCRS Services, and other illegal activities.

When we disclose information. Except as described in this Policy, we will not disclose your information that we collect on the Service to third parties without your consent. We may disclose information to third parties in the following circumstances:

- We may share your information with third-party vendors, consultants and other service providers who are working on our behalf and require access to your information to carry out that work, such as to process billing, etc.
- We work with third party service providers to provide website or application development, hosting, maintenance, and other services for us. These third parties may have access to or process your information as part of providing those services for us.
- We may disclose your information if required to do so by law or in the good-faith belief that such action is necessary to comply with applicable laws, including state and federal laws, in response to a court order, judicial or other government subpoena or warrant, or to otherwise cooperate with law enforcement or other governmental agencies.
- We also reserve the right to disclose your information that we believe, in good faith, is appropriate or necessary to (i) take precautions against liability, (ii) protect ourselves or others from fraudulent, abusive, or unlawful uses or activity, (iii) investigate and defend ourselves against any third-party claims or allegations, (iv) protect the security or integrity of the Service and any facilities or equipment used to make the Service available, or (v) protect our property or other legal rights (including, but not limited to, enforcement of our agreements), or the rights, property, or safety of others.
- Information about our Users, including personal information, may be disclosed and otherwise transferred to an acquirer, or successor or assignee as part of any merger, acquisition, debt financing, sale of assets, or similar transaction, as well as in the event of an insolvency, bankruptcy, or receivership in which information is transferred to one or more third parties as one of our business assets.
- If you attend an event that is organized by us, we may also disclose your name and contact information (excluding email) with the exhibitors of the event.
- If you are a member, other members can see your name and the company/site you work for, as Users of our platform can interact with other Users of the Service through communication or messaging features.
- We also may disclose your information as may be described in a notice to you at the time the information is collected, or in any other manner to which you consent.

We do not “sell” or “share”, and have not sold or shared in the preceding 12 months, personal information for cross-contextual behavioral advertising (as those terms are defined under applicable local laws) or for monetary consideration.

Your Choices and Rights

You may, of course, decline to share certain personal information with us, in which case we may not be able to provide to you some of the features and functionality of the Service.

- **Account Information and Retention:** You may update, correct, or delete your profile information and preferences at any time by accessing your account preferences page on the Service.

If you wish to access, correct or amend any other personal information we hold about you, or to request that we delete any information about, or if you wish to deactivate your account, you may contact us at info@myscrs.org. Please note that while any changes you make will be reflected in active user databases instantly or within a reasonable period of time, we may retain some information you submit for satisfaction of legal obligations, or where we otherwise reasonably believe that we have a legitimate reason to do so.

- **Promotional and Newsletter Communications:** If you receive a commercial email from us, you may unsubscribe at any time by following the instructions contained within the email. You may also opt-out from receiving commercial email from us, and any other promotional communications that we may send to you from time to time, by sending your request to us by email at info@myscrs.org or by writing to us at the address given at the end of this policy. We may allow you to view and modify settings relating to the nature and frequency of promotional communications that you receive from us in user account functionality on the Service.

Please be aware that if you opt-out of receiving commercial email from us or otherwise modify the nature or frequency of promotional communications you receive from us, it may take up to ten (10) business days for us to process your request, and you may receive promotional communications from us that you have opted-out from during that period. Additionally, even after you opt-out from receiving commercial messages from us, you will continue to receive administrative messages from us regarding the Service.

In addition to the above-mentioned rights, if you reside in certain jurisdictions, including the European Union, the United Kingdom, you may also have the right to;

- access your personal data;
- right to rectify or erase your personal data;
- request that we restrict or block the processing of your personal data;
- provide your Personal Data directly to another organization, i.e., a right to data portability;
- lodge a complaint with the data protection authority in your area
- withdraw your consent to the processing at any time, without affecting the lawfulness of processing based on consent before its withdrawal;

We will make reasonable efforts to respond promptly to your requests in accordance with the applicable laws. We may, after receiving your request, require additional information from you to honor the request and verify your identity. We cannot respond to your request or provide you with your personal information if we cannot verify your identity or authority to make the request. Making a verifiable consumer request does not require you to create an account with us.

Third-Party Services

The Service may contain features or links to websites and services provided by third parties. Any information you provide on third-party sites or services is provided directly to the operators of such

services and is subject to those operators' policies, if any, governing privacy and security, even if accessed through the Service. We are not responsible for the content or privacy and security practices and policies of third-party sites or services to which links or access are provided through the Service. We encourage you to learn about third parties' privacy and security policies before providing them with information.

Data Security

We have internal policies and controls in place designed to reasonably protect personal information against loss, accidental destruction, misuse or disclosure, and to ensure that data is not accessed by unauthorized users. However, as is the case with all websites, applications, products, and services, we unfortunately are not able to guarantee security for data collected through our products and services. In addition, it is your responsibility to safeguard any passwords, PIN codes, or similar individual information associated with your use of our products and services.

You may access your account information and our service only through the use of an individual user ID and password. To protect the confidentiality of personal information, you must keep your password confidential and not disclose it to any other person. Please advise us immediately if you believe your password has been misused. In addition, always logout and close your browser when you finish your session. Please note that we will never ask you to disclose your password in an unsolicited phone call or email.

Data retention

We generally retain personal data for as long as needed for the specific business purpose or purposes for which it was collected. In some cases, we may be required to retain personal data for a longer period of time by law or for other necessary business purposes. Whenever possible, we aim to anonymize the information or remove unnecessary identifiers from records that we may need to keep for periods beyond the specified retention period.

International Visitors

SCRS is the entity that is responsible for the collection and use of your personal data (known in some jurisdictions as the "data controller".)

The legal basis of the processing is your consent or in certain cases our legitimate interest (e.g. to investigate and prevent fraud, to analyze trends or to improve our service).

The Service is hosted in the United States. The United States is not considered as a country that provides adequate protection to the personal data. If you choose to use the Service from the European Union, the United Kingdom or other regions of the world with laws governing data collection and use that may differ from U.S. law, then please note that you are transferring your personal information outside of those regions to the United States for storage and processing. By providing any information, including personal information, on or to the Service, you consent to such transfer, storage, and processing.

Changes and Updates to this Policy

Please revisit this page periodically to stay aware of any changes to this Policy, which we may update from time to time. If we modify the Policy, we will make it available through the Service, and indicate the date of the latest revision. Your continued use of the Service after the revised Policy has become effective indicates that you have read, understood and agreed to the current version of the Policy.

If you disagree with any changes to this Privacy Policy and do not wish your information to be subject to the revised Privacy Policy, you will need to deactivate with us and stop using the Services. Your use of any of the SCRS Services after the posting of such changes shall constitute your consent to such changes.

Our Contact Information

Please contact us with any questions or comments about this Policy, your personal information, our use and disclosure practices, your consent choices or if you wish to exercise your rights by email at info@myscrs.org or write to:

Society for Clinical Research Sites
785 Arbor Way,
Blue Bell, PA 19422, USA