SCRS SITES NOW
COLLABORATE FORWARD

June 22, 2021

Reimagining Study Performance Through Education
Summary of Key Points

- Study training has the potential to impact protocol compliance, patient safety, and quality of study data.
- Many patients would benefit in understanding the objective of the study and their role
- FAQs are generally insufficient for patients, so we need to look more better ways to answer patient questions and train them
- Bring sites in early to get feedback on protocol Take site feedback into account in terms of protocol design
- Through effective training, quality of the study can be assured based on protocol compliance and also ensures patient safety
- Improved protocol compliance will reduce variants in data and will allow sites to be more efficient
- Many sites are bearing the burden around educating patients and implementing technology. Even though the study may be more convenient to the patient, we are now asking patients to undertake activities that they would have experienced at the site
- Site staff may need to manage diaries, connected devices, telemedicine platforms, and more, and sponsors/CROs are expecting sites to do that which means a lot more work for sites
- The ways in which training has been delivered to sites has not kept pace with the times and many studies continue to rely on outdated training methods
- Not everyone at a site needs the same level or type of training; focus training for appropriate roles and responsibilities
- Sites do not want to just see another presentation, especially if it is simply a reiteration of what sites already know or have seen in the protocol
- Knowledge and training assessments for sites could reduce redundant training needs
- As protocols are being written, they need to be broader when training is being structured