



COLLABORATE FORWARD

March 16, 2021 Meeting Notes: Clinical Tech Summary of Key Points

How do we improve clinical tech adoption for sites?

- Technology investment should involve all stakeholders.
- Ensure synergy among all stakeholders to determine best products.
- Usability, integration and training are key at the site level.
- Technology should be simple, intuitive and require little to no training.
- Provide adequate, hands-on training from source providing technology.
- Focus on the things that are most important and integrate slowly.
- Sponsors to provide the why and purpose for implementing technology.
- Tech companies inform sites what other sites have found to be helpful and useful.
- Empower sites to give feedback and actually implement the changes.
- Feedback is paramount! All stakeholders need to listen and make changes.
- Listen to the sites; provide an app chat feature.
- Streamline access requests with single sign-ins.